

# Priya Wood

#### **GET IN TOUCH**







## **EDUCATION**

Hanover College · Hanover, IN Class of 2021 Bachelor of Arts

Majors: Business and

Chemistry

Minors: Environmental

Science

#### **AWARDS AND HONORS**

Benjamin Templeton Scholar · Emerging Freshmen Leader of the Year 2018 · Dean's List

#### **EXTRA CURRICULARS**

Student Senate Vice President of Finances · President of Student Activities Budgeting Committee · President of Campus Activities Board · Vice President of Marketing and Recruitment for Alpha Delta Pi

# **VOLUNTEER EXPERIENCE**

College Mentors for Kids General Manager (2020-2021), Vice President of Programming (2019-2020), and Activities Director (2018-2019)

# **SKILLS**

HubSpot · Mailchimp · Sprout Social · WordPress · Project Management · Budget Management

#### PROFESSIONAL EXPERIENCE

#### CLIENT SERVICE AND SUPPORT INTERN

Charles Schwab · Indianapolis, IN · June 2020 - August 2020

- Passed Securities Industry Essentials (SIE) Exam.
- Developed business strategy for reimagining the "Branch of the Future Post COVID-19" winning the 2020 Intern Business Summit Challenge.
- Collaborated with team of CS&S Interns to brainstorm and present ideas for enhancing team engagement and individual coaching / development while working remotely to CS&S Executives.
- Acted as the first point of contact with phone customers focused on providing a positive user experience and engagement.
- Quickly and efficiently researched and resolved technical requests and other support issues and escalated cases when required.

#### MARKETING INTERN

Ohana Software · Indianapolis, IN · June 2019 - July 2019

- Evaluated and implemented new social media strategy which expanded digital visibility and engagement, including a 103% increase in total impressions and 231% increase in number of engagements on LinkedIn.
- Planned, wrote, and managed 6 company newsletters to current clients and prospect as a form of email marketing.
- Identified, researched, and secured 3 speaking events to aid in our engagement marketing efforts.
- Tested 3 forms of non-email outreach to determine the most efficient ways to connect with target market.

# **LEAD STUDENT AMBASSADOR**

Hanover College · Hanover, IN · May 2018 - Present

- Organize prospective student overnight events, lead 2-3 tours a week, host overnight visits for prospective students, and help with general office responsibilities.
- Collaborate with Admissions Office at Hanover College to help prospective students learn more about student life and academic opportunities at Hanover College.

#### HIGHLIGHTED EXTRA CURRICULARS

#### PRESIDENT OF THE STUDENT ACTIVITIES BUDGETING COMMITTEE

Hanover College · Hanover, IN · January 2018 - Present

 Evaluate the allocation, distribution, and proper usage of over \$125,000 in funding across the 60 social and academic organizations at Hanover.

#### PRESIDENT OF CAMPUS ACTIVITIES BOARD

Hanover College · Hanover, IN · January 2018 - October 2020

 Led the planning and execution of over 10 annual and weekly, allcampus events in partnership with the Student Life Office Admissions Office, and student organizations.